



NEWSLETTER

JULY 2013

QUEEN VISITS CADOGAN KING-SECURED EVEREST EVENT!

In May, the Queen visited the Royal Geographical Society, with security organised by Cadogan King, security division of The PCS Group. The occasion was to mark the 60th anniversary of the ascent of Mount Everest with climbers who have conquered the world's highest peak. She spent more than an hour meeting guests at the reception, shaking hands and chatting. Speakers at the event included relatives of the climbers Jamling Tenzing Norgay and Peter Hillary. Steve Stocker, contract manager at the PCS Group had to move fast with little notice in order to secure the event. Luckily, as Steve later said, 'The day went off without a hitch and RGS were able to commemorate a great occasion'.



Queen Elizabeth II and Prince Philip, Duke of Edinburgh are presented with copies of books by relatives of members of the 1953 Everest expedition.

See page 2 for latest PCS Group Accreditation News!



ISOQAR

Health & Safety, Environmental & Quality ISOQAR Awards

2013 has been a special year for accreditation achieved at the PCS Group.

In July, ISOQAR awarded PCS with environmental, quality and occupational health standards (ISO14001, ISO9001 and BSOHSAS 18001). PCS passed the audit process first time with no incidence of non-compliance. ISOQAR director Steve Stubley noted 'this is a superb achievement on an initial audit and one of which you and your staff should be justifiably proud.'



Health & Safety Manager Andy Roberts celebrates BSOHSAS 18001 Occupational Health Certification

This Spring Zeki Adamson delivered technical training to staff, showing the kind of process which helped PCS win their ISO 9001 quality standard from ISOQAR. From cleaning managers and supervisors to operatives, all staff are required to have an understanding of the day-to-day cleaning and maintenance we provide. This focus on training and best practice has stood PCS in good stead in 2013.

Finally, at GLKH, PCS' Keyholding division, our Parking Manager Joanna Bobowska has successfully headed up the PCS parking division for more than a year, growing revenue and refining systems in this side of the business. In January 2013, the PCS Group achieved official BPA accreditation. As a result, we now work in close partnership with the BPA and DVLA. Liaising with these official bodies enables us to comply with efficiency and deliver outstanding service.

Technical training with Zeki Adamson for managers and operatives



RED NOSE DAY!!

Back in March, PCS staff at
Tileyard Studios got cooking
again for Red Nose Day 2013.

Raising money for charity in the UK and Africa, Red Nose day (as part of the Comic Relief charity) has helped improve millions of lives. Our small but important contribution to the day was again an exceptional achievement for charity by our office staff.



THE B
FRIDAY



PCS staff enjoy red
nose day 2013

**RED
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DAY**

