



# NEWSLETTER

AUGUST 2010

by Kayleigh Gibson

## CONTRACT FOCUS ON: Shepherd's Bush Market

Upon arrival at the buzzing, multi-cultural atmosphere of Shepherd's Bush Market, you cannot help but *notice* how clean and tidy this market is! We went to visit the market personnel themselves to find out more...



Situated in between Goldhawk and Shepherd's Bush underground stations in W12, this market dates back to as early as 1914. PCS have been working alongside London Transport – owners of the market – for the past 15 years, providing a professional and reliable range of cleaning services and facilities management to ensure the cleanliness and safety of this popular market. The PCS cleaning team is made up of 2 cleaners and a Market Superintendant who carry out a range of services such as general cleaning services, consumables and Market Supervision. The Market Superintendant manages the safety and security of the tenants on site during the market's open hours and is also responsible for carrying out Inspection Reports of each stall and units within the market ensuring that any issues of health and safety are covered, including the reporting of maintenance and repairs, trip hazards and user clause deviations. Daily inspections are also carried out covering all areas of the market such as the tenant toilets, canopies, lighting, condition of rubbish bins, cardboard bales and compactors etc. The cleaners ensure that all rubbish and cardboard isn't left out on the market during opening hours; instead it is taken to an area in the market as soon as possible and is stored neatly away through the aid of two huge compactors. According to the tenants, the market is kept in a clean and tidy state all year round. Overall, PCS have a very good system in place to ensure that the market has a clean and safe environment for the thousands of people who come to visit it every year.

### Matthew King celebrates his retirement - 27 years working as a cleaner for the Market and 15 years working with PCS!



A beaming Matthew King accepts a complimentary bottle of Moët Champagne and a gift from PCS as a reward for his long term commitment of *15 years* with PCS. Matthew is recognised as a hardworking and generous man; a father of six and a proud grandfather of 12! He describes his relationship with Ben over the past 15 years as a good one, and now aged 65 is looking forward to packing in 27 years of work to be at home and relax – but his hard work won't stop there! In Mr. King's own words, "The missus will have plenty of work for me to do at home!" Well done Matthew; we all wish you the very best of luck in the future!

*Left: Contract Manager of Shepherd's Bush Market Ben Sackitey with a smiling Matthew King.*

# LATEST NEWS

**The successful launch of My Own Tutor!** Last month, we introduced 'My Own Tutor' as our latest initiative towards sustainable working. My Own Tutor provides a complete online tutoring service through a personalised learning support system, bringing together the best products and teachers available to instruct, guide and help children Nationwide. My Own Tutor has been a great success since its launch at the beginning of this year and is growing bigger each day.

## My Own Tutor

A Learning Support Service that Really makes a Difference



### A Complete Targeted Tutoring Service for Maths and English

Maths and English are the building block subjects for our education. If children are doing well in Maths and English, they will tend to do well in all of the other subjects. My Own Tutor is a comprehensive educational service which helps children with areas they are struggling in. We provide practice and lessons to maintain and improve levels in all topics and provide emergency help; when homework meltdown threatens the harmony of the home. The combination of one-to-one help from qualified teachers, regular practice exercises and a full complement of lessons, give unparalleled support to children between 5 and 16 in maths and English.

From as little as £1.32 a day per family



ASDA

When you take out a subscription with My Own Tutor for your family, you also receive automatic membership to My Own Discount Shopping.

Sainsbury's

We have discounts available from major high street names such as Sainsbury's, Asda, M&S, Amazon and many more! Using the government's statistics on an average family monthly expenditure, My Own Tutor subscribers can expect to save themselves £50-£60 per month on their normal shopping!

amazon.co.uk

M S

B&Q

### What people are saying...

**A mother with 4 children using the service –**  
"I think it's an excellent programme, and it certainly keeps all of the children engaged".

**A Head Teacher using MOT for her own children writes –**  
"We have looked at MOT with great success. Peter was delighted with what he saw as he felt it didn't resemble school work or the usual mundane study websites. I have also discussed the concept with the Secondary School Support Management Team and they are keen to implement to target Key Stage 3 students. So, as first feedback I can only speak highly of MOT".



# THE GREEN SCENE

**PCS are officially electronic!** As part of our commitment to our newly achieved ISO14001 Environmental Management Systems Accreditation, from the 1<sup>st</sup> July 2010 PCS has been sending all Payment Requests, Tax Invoices and Statements via email! We also give you the option to pay invoices to PCS via BACS – which will save money and give your organisation the chance to contribute towards reducing its impact on the environment.

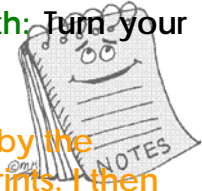
## So... What are the Benefits of BACS?

- Save Time & Administration Costs** - Preparing, checking and collating cheques with the relevant remittance advice is a time consuming task.
- Improve Cash-Flow Management** - Make your money work for you up to the last minute by knowing exactly when funds will leave your account.
- Direct Cost Savings** - With BACS Direct Credit the use of cheques is eliminated, removing the cost of cheque stationery and reducing postage costs.
- Cut Down on Reconciliation** - BACS Direct Credit generates just a single debit from your account on a specified date, eliminating the need to track down individual payments.

## PCS is a licensed Waste Carrier!

If you need to make haste with your office waste, why not get PCS to collect yours? Just call us up to book in your collection.

**Kayleigh's Green Tip of the month:** Turn your unwanted paper into note books!



I keep a tray for scrap paper just by the office printer to store unwanted prints. I then use a heavy duty stapler to turn these into note books for employees... Worth a try!

## Environmentally friendly Cleaning Products available upon request...

If your company is a regular user of PCS consumables – did you know that we also supply a whole range of the environmentally preferable cleaning product: **ECOVER** which include eco-friendly washing up, household and laundry detergents? Get in touch with your Contract Manager to find out more...

# OFFICE INSIDER

For Charity

Showbiz!



## Race for Life warrior!

PCS Office & Fleet Manager Catherine Scully raised £210 fundraising for Cancer Research by taking part in the Stevenage Race for Life event on 11<sup>th</sup> July 2010. Catherine trained prior to the event 3 days per week for 4 months and completed the 5km race in just 29 minutes! You can visit Catherine's fundraising page by clicking [here](#). Nice picture Catherine!

*"It was hard work but very rewarding as all of the money went to a good cause" - Catherine Scully.*

**FINALS HERE I COME!** I am proud to let you all know that I made it through the semis and have now reached the Grande Finals in September!

If you still haven't had a listen you can do so here, plus get all of the details and gossip of the big event! [www.lady-kay-can-roc-da-mic-2010.webs.com](http://www.lady-kay-can-roc-da-mic-2010.webs.com). I am due to be interviewed in the Islington Gazette and Islington Tribune to help sell tickets to the event, as every ticket I sell counts as a vote! Keep your fingers crossed for me and wish me luck!

## REAL Recipes...

We were all in for a huge treat when PCS Helpdesk Irish Princess Zoe made this strawberry-licious cheesecake for the office!

**Base:** 3/4's of a pk digestives, 2 tbsp melted butter, 2 tspn brown sugar & a sprinkle of ginger. **Top:** Strawberry jelly (melted), strawberry juice (from 2x tinned strawberries), 180g of sugar, 1 pk cream cheese

**Method:** Turn biscuits into crumbs by bashing them up a bit Melt butter in saucepan & add crumbs, ginger & Brown sugar empty into a round cake tray and refrigerate. Whisk cream cheese, jelly, juice and sugar until lump free. Pour the mixture onto biscuit base and set for at least 5 hours.



# SOME NEW CLIENTS OF 2010

**BROWNE**

utility and civil engineering  
contractors



MARK PINNEY ASSOCIATES  
ARCHITECTS + DESIGNERS

**Kilgour**

*Pacific Direct*  
CREATIVE LUXURY SOLUTIONS



KENT&CURWEN  
SURREY ENGLAND



**Bishop International**



**BEAUX ARTS** LONDON



PASSION FOR BETTER FOOD

**Documetric™**



**ROBERT BAILEY PROPERTY**

**FIELD & SONS**  
Surveyors, Valuers & Estate Agents  
Est. 1804

**BH**  
BEAUFORT HOUSE

**hornby and levy**  
SOLICITORS

# JUST FOR FUN

## CELEBRITY LOOK-A-LIKES



Can you match the PCS employees on the left with the celebrities on the right?



If you refer PCS to another client for cleaning services, you are entitled to a free bottle of bubbly! (On the basis that we go in for an appointment and provide a quote)